

Payment Policy

Online Payment Refund & Cancellation Policy

In most cases, No refund will be granted once the payment is done. However, exceptions may be made based on the following circumstances:

- Multiple payments for same services.
- A candidate paid the fee online but did not get the confirmation due to connection failure and the School is not able provide softcopy of the Fee Invoice.

Transaction fees charged would not be refunded/ reversed for any refund or reversal of any transaction.

Note: For online payments, it is important for candidates to note the transaction number and order no. for future reference and request for any type of Refund, for whatsoever reason, will be at the sole discretion of the School.

Terms & Conditions

While using the Online ERP Portal, you (the user) are deemed to have accepted the terms and conditions listed below. The Emerald Heights International School Indore reserves the right to add, delete, alter or modify these terms and conditions carefully at any point of time. The User is therefore advised to read these terms and conditions every time he/she uses the School Online ERP Portal of School. All products/services and information displayed on School Online ERP Portal constitute an “invitation to offer”. Your order for purchase constitutes your “offer” which shall be subject to the terms and conditions given below. School Online ERP Portal reserves the right to accept or reject your offer.